

Accessibility Statement

Dr Juliet Young

Website: drjulietyoung.co.uk

Last updated: September 2026

I want my website and psychological services to be as accessible and inclusive as possible.

I recognise that people access information in different ways and may have different accessibility needs. I aim to make this website clear, straightforward and easy to use, including for people with disabilities and neurodivergent people.

Using this website

I aim, where reasonably possible, to ensure that:

- information is written in clear and accessible language;
- text is easy to read and has sufficient contrast with its background;
- pages use clear headings and a consistent structure;
- meaningful images include appropriate alternative text;
- links and buttons are clearly labelled;
- the website can be navigated using a keyboard;
- text can be enlarged using browser or device settings without losing important information; and
- the website works across commonly used devices and screen sizes.

I aim to follow recognised accessibility good practice, including the Web Content Accessibility Guidelines (WCAG), when developing and updating the website.

Documents and other content

Where I provide downloadable documents or other resources, I aim to make these accessible wherever reasonably possible.

If you need information from this website in a different format, please contact me and I will do my best to provide a suitable alternative.

Accessing psychological services

Accessibility is also important within my psychological practice.

If you are considering working with me and have accessibility or communication needs, you are welcome to let me know. Where reasonably possible, I will work with you to identify appropriate adjustments to help you access the service.

You do not need to disclose a diagnosis in order to ask about an adjustment.

Third-party services

Some parts of my website or services may rely on third-party platforms, such as Wix, Zoom or payment providers.

Although I aim to select appropriate services, I do not have full control over the accessibility of third-party platforms.

If you experience an accessibility problem

I welcome feedback about accessibility.

If you find something on this website difficult to access, encounter an accessibility problem, or need information in another format, please contact me:

Dr Juliet Young

Email: dr.julietyoung@outlook.com

If possible, please let me know which page or feature you were having difficulty with and what would help. I will do my best to identify an appropriate solution.

Reviewing accessibility

I will continue to consider accessibility as the website develops and will review this statement periodically.

If significant accessibility issues are identified, I will aim to address them where reasonably possible.